Enertech Global LLC for brands: "TETCO" Residential Single Family, Owner Occupied

* Excludes HP/EA/EE Models - see separate warranty certificates

5-5-5 YEAR STANDARD LIMITED WARRANTY STARTING January 01, 2024

Enertech Global LLC warrants all internal components of the geothermal heat pump to be free from defects in material and workmanship under normal use and maintenance for a period of FIVE (5) years from the Warranty Commencement Date (as defined below).

Enertech Global LLC warrants selected accessories, which includes internal plenum and closed coupled heaters (excludes AXH Series "Duct Heaters"), Mortex air handlers, and Mortex A-coils, to be free from defects in material and workmanship for a period of FIVE (5) years from the Warranty Commencement Date when purchased with a TETCO geothermal heat pump. EWC zone controls & EWC zone dampers (excludes spring return models) are warranted by the manufacturer's TEN (10) year coverage. EWC spring return dampers are warranted by the manufacturer's FIVE (5) year coverage. Non Enertech or non dealer name branded thermostats are covered by the manufacturer's THREE (3) year warranty. Duct Heaters are covered by the manufacturer's ONE (1) year warranty.

Enertech Global LLC warrants all internal components of the geothermal heat pump, internal plenum and closed coupled heaters (excludes AXH Series "Duct Heaters"), Mortex air handlers, and Mortex A-coils, with service labor allowances related to servicing, removing or reinstalling parts for any defect in materials and workmanship as set forth above for a period of FIVE (5) years from the Warranty Commencement Date when purchased with a TETCO geothermal heat pump. Labor allowances are intended to assist in the offset of contractor's repair costs and may not cover the full amount of labor charged by the servicing contractor.

Warranty registration by the installing contractor or user extends part only compressor coverage FIVE (5) years (years 6 through 10) from the Warranty Commencement Date at no additional charge.

Enertech Global LLC warrants TETCO branded thermostats to be free from defects in material and workmanship under normal use and maintenance for a period of FIVE (5) years from the Warranty Commencement Date. Thermostats have no service labor allowance coverage.

Enertech Global LLC warrants residential class flow centers (excludes "commercial class" as defined below) for a period of FIVE (5) years from the Warranty Commencement Date when purchased with a TETCO geothermal heat pump. Enertech Global LLC warrants a service labor allowance on residential class flow centers within a period of FIVE (5) years from the Warranty Commencement Date when purchased with a TETCO geothermal heat pump.

The Warranty Commencement Date is equal to the geothermal heat pump's date of shipment from Enertech Global LLC if the system has not been registered. For systems that have been registered with Enertech Global LLC, the Warranty Commencement Date will be equal to the geothermal heat pump's installation date or TWELVE (12) months from the geothermal heat pump's date of shipment from Enertech Global LLC, whichever comes first.

"Commercial Class" flow centers include all NPM series multi-circuit models, GT Series flow centers, and 2" SuperBrute XL Pressurized flow centers. These items will be covered by their manufacturer's stated warranty.

CONDITIONS AND EXCLUSIONS:

The Limited Warranty only applies if the following conditions are met:

A. This limited warranty specifically excludes the HP high-temperature model of geothermal heat pump manufactured by Enertech Global LLC.

B. This limited warranty specifically excludes the EA model of air handlers and EE model of A-coils manufactured by Enertech Global LLC.

C. This Limited Warranty will not apply and shall be null and void if the Enertech Global LLC serial number has been altered, defaced or removed.

D. This Limited Warranty shall be null and void if the Enertech Global LLC unit has been disconnected or removed from the location of original installation, or if dealer-seller has not been paid in full for the unit.

E. This Limited Warranty shall not apply to unit failure or defect caused by improper installation, field modification, improper electric power delivery from local electric company or other battery, powered generator or stand-by devices, improper maintenance or misuse including operation during building construction, corrosion caused by airborne contaminants, chlorine or salt air exposure, corrosive liquids or water (see installation manuals for water quality guidelines), abuse, neglect, Act of God, outdoor installation, damage from abuse, accident, fire, flood and the like, or to defects or damage caused by the use of any attachment, accessory or component not authorized by Enertech Global LLC.

F. Open loop (well water) systems: To ensure that the water-to-refrigerant heat exchanger will not be subjected to adverse conditions, a water sample must be submitted to Enertech Global LLC for evaluation for all geothermal heat pump units. In the event the sample fails to meet published guidelines at the time of unit shipment, the application will be considered an improper installation as outlined in item "D" relating to water quality, and therefore the refrigerant circuit will be excluded from the limited warranty.

G. Closed loop systems -- frozen heat exchangers: To ensure that the water-to-refrigerant heat exchanger will not be subjected to freezing conditions, which could cause the heat exchanger to rupture, all units require antifreeze in the source (ground loop) fluid if the temperature will drop below 40 deg. F or there will be any piping exposed to freezing/outdoor conditions. In addition, antifreeze is required in the load (hydronic) fluid if the system will be used for chilled water for cooling purposes. Antifreeze concentration must provide a minimum freeze protection of 10 to 15 deg. F below the minimum expected entering water temperature. If antifreeze is not included as outlined above, the application will be considered an improper installation as outlined in item "D", and therefore the refrigerant circuit will be excluded from the limited warranty.

H. Closed loop systems -- water quality: To ensure that the heat exchanger will not be subjected to adverse conditions, treatment with the appropriate concentration of Fernox F1 Inhibitor or an Enertech approved equal (Fernox Alphi 11 propylene glycol antifreeze when used in concentration of 25% or greater also provides sufficient inhibitor) is required for all geothermal heat pump units. Any warranty claim related to a water circuit component (water-to-refrigerant heat exchanger failure/water in the refrigerant circuit, pump/flow center failure, or any other water circuit component) requires a water sample to be submitted to Enertech Global for evaluation. In the event the sample fails to meet published guidelines at the time of unit shipment, the application will be considered an improper installation as outlined in item "D", relating to water quality, and therefore the refrigerant circuit will be excluded from the limited warranty.

I. Replacement or repaired parts and components are warranted only for the remainder of the original warranty period, as stated above

J. This Limited Warranty applies only to Enertech Global LLC residential single family, owner occupied use units sold and installed by a trained, independent, contractor-customer of Enertech Global LLC, or an authorized representative and/or distributor, in the United States or Canada, and subjected to normal usage as described and rated on the applicable descriptive sheet for such unit. This warranty shall not be valid if equipment is not installed in accordance with methods prescribed in our data and technical manuals and in compliance with local codes. Improper installation may endanger the occupants of the dwelling. Contractor or customer must complete the on-line or printed warranty registration available at warranty-registration.enertechgeo.com within ninety (90) days after unit installation or TWELVE (12) months from Enertech Global LLC's ship date, whichever is earlier.

K. The obligation for Enertech Global LLC under this Limited Warranty is expressly limited to replacement of any parts or components as specified and found within the cabinet. Enertech Global LLC reserves the right to replace defective components under warranty with new or reconditioned parts.

L. Enertech Global LLC does not warrant equipment which has been custom built or modified to purchaser-user specifications. Likewise, any field modification of any equipment shall also void this, and any and all warranties.

M. Regular maintenance such as filter changes, drain pan cleaning, loop flushing/pressurization, and other monthly/annual maintenance is not covered

N. Enertech is responsible for the cost of shipping warranty replacement parts from the Enertech Global LLC factory to the distributor of the parts. Purchaser-user is responsible for any shipping cost of returning the failed part to the dealer or distributor.

O. Outdoor or unconditioned space installation of any equipment other than units intended for outdoor installation shall cause this and all warranties to be deemed void.

P. All warranty options must be ordered within time frames specified in the branded product Price Lists applicable at time of original equipment shipment from Enertech Global LLC.

Q. Labor allowances are provided in the Service Labor Allowance Schedule for Enertech Global LLC Residential Heat Pumps **(Item # 20D212-20NN)** applicable at time of original equipment shipment from Enertech Global LLC

R. Items not specified in the coverage above will carry their manufacturer's stated warranty coverage.

THE FOREGOING LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES (AND IMPLIED CONDITIONS IN CANADA), EXPRESSED, IMPLIED AND STATUTORY, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANT-ABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND ALL SUCH WARRANTIES, EXPRESSED OR IMPLIED, ARE EXCLUDED AND SHALL NOT APPLY TO THE GOODS SOLD. IN NO EVENT SHALL WARRANTOR BE LIABLE FOR DIRECT, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY DEFECT IN THE GOODS EXCEPT TO THE EXTENT SET FORTH HEREIN.

(Some states do not allow exclusion or limitation of implied warranties or liability for incidental or consequential damage). For additional information or assistance, contact the WARRANTOR, which is:

Enertech Global, LLC., 2506 South Elm Street, Greenville, IL 62246

ADDITIONAL WARRANTY OPTIONS:

Enertech Global, LLC's receipt of the completed on-line or mail-in registration form provides an extended 5 year (years 6 through 10) compressor part-only coverage from the Warranty Commencement Date to the original owner at no additional charge. This coverage requires original warranty registration within 90 days of installation and may not be used with any reduced warranty purchases.

Enertech Global LLC offers a reduced 10 YEAR PARTS ONLY warranty option covering PARTS and SELECT UNIT ACCESSORIES for TEN (10) years from the Warranty Commencement Date. This option applies to all internal components of the geothermal heat pump, internal plenum and closed coupled heaters (excludes AXH Series "Duct Heaters"), EWC zone controls, EWC zone dampers (excludes spring return models), Mortex air handlers, Mortex A-coils, and residential class flow centers (excludes "commercial class"). TETCO branded thermostats are still limited to five year parts coverage.

Enertech Global LLC offers an extended 10/10/10 GEOTHERMAL UNIT warranty covering PARTS, SELECT UNIT ACCESSORIES and SERVICE LABOR ALLOWANCE for TEN (10) years from the Warranty Commencement Date. This option applies to all internal components of the geothermal heat pump, internal plenum and closed coupled heaters (excludes AXH Series "Duct Heaters"), Mortex air handlers, Mortex A-coils, and residential class flow centers (excludes "commercial class"). TETCO branded thermostats are limited to five year coverage of parts only. EWC zone controls and EWC zone dampers (excludes spring return models) retain part only coverage of ten years from the Warranty Commencement Date.

Enertech Global LLC offers a reduced 10/5/5/5 GEOTHERMAL UNIT warranty covering UNIT PARTS for TEN (10) years plus SELECT UNIT ACCESSORIES and applicable SERVICE LABOR ALLOWANCE for FIVE (5) years from the Warranty Commencement Date. TEN (10) year coverage applies to all internal components of the geothermal heat pump, internal plenum and closed coupled heaters (excludes AXH Series "Duct Heaters"), Mortex air handlers, and Mortex A-coils. Coverage for residential class flow centers (excludes "commercial class") is FIVE (5) years parts and FIVE (5) years labor allowance. GeoComfort branded thermostats are limited to FIVE (5) years coverage of parts only. EWC zone controls and EWC zone dampers (excludes spring return models) retain parts only coverage of TEN (10) years from the Warranty Commencement Date.

Enertech Global LLC offers a reduced ENERGY STAR minimum GEOTHERMAL UNIT warranty covering the REFRIGERATION CIRCUIT PARTS and SERVICE LABOR ALLOWANCE for FIVE (5) years and OTHER INTERNAL COMPONENTS OF THE HEAT PUMP, SELECT UNIT ACCESSORIES and SERVICE LABOR ALLOWANCE for TWO (2) years from the Warranty Commencement Date. Selected accessories include internal plenum and closed coupled heaters (excludes AXH Series "Duct Heaters), Mortex air handlers, Mortex A-coils, and residential class flow centers (excludes "commercial class"). TETCO branded thermostats are limited to two year coverage of part only. EWC zone controls and EWC zone dampers (excludes spring return models) retain parts only coverage of ten years from the Warranty Commencement Date.